

THE ROLE OF KNOWLEDGE MANAGEMENT IN INDIAN BANKING SECTOR

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ABSTRACT

The banking sector plays a vital role in economic development of a country. Banks depend collecting, converting, evaluating and implementing information in order to meet the customers need. The aim of this paper how knowledge management applications can helps the success of banking industries. This study based on secondary data. This study also focuses various knowledge management practices in banks.

KEYWORDS: Banking Sector, Country, Knowledge Management, Customers